

Return Receipt

(Attention! Do not send freight collect!)



Gröner-Schulze GmbH Retourenabteilung Sarirstraße 5 12529 Schönefeld - Germany	Shipper

	Client number

Invoice-/delivery note no.: _____

Date: _____

Please enclose a copy of the invoice or delivery note with the return shipment and mark the returned items. Unfortunately, the return cannot be processed without one of these documents.

- The return is due to a supplier error:
 - Wrong item was delivered
 - Article damaged. Type of damage: _____
 - Goods have been delivered twice
 - Other reason: _____

- There is no supplier error. Reason for return delivery:
 - We ordered the wrong article
 - Product does not fit
 - Sample is no longer required
 - Other reason: _____

If the reason for the return is a supplier error, we will collect the goods from you. Please call +49 30 68 29 54-0 or e-mail reklamation@groener-schulze.com to arrange for the return of the goods, but if you wish to send the goods, please do not send them freight collect, because freight collect shipments will be rejected by our receiving department.

If there is no supplier issue, please return the goods at your costs. We only accept a return of goods if they are as new as you did receive them maximum 28 days ago. Excluded from our return procedure are: Discontinued items, shirts and blouses individually packed at the factory after unpacking, underwear and socks, customized materials. After processing the return, you will receive a credit note for the invoiced value of the goods minus a handling fee of 20 % of the order value and in minimum a deduction of 15 Euro. Shipping costs will not be credited.